

# KW&E Terms & Conditions

Find below our terms and conditions service agreement between KW&E and all customers. By engaging with our services, your customer must acknowledge the following terms and conditions:

## Payment Terms

- A deposit of 30% of the total payment is required to secure the date and service requested.  
**This deposit is non-refundable**
- The balance of the total cost is due 90 days before the service date.

## Cancellation Policy

- In the event of cancellation by the client, the deposit is non-refundable.

## Service Provision

- The service will be provided on the date agreed upon between KW&E and the client.
- KW&E will provide the client an invoice with all details of the service for confirmation.
- **A surcharge of 2.5% of the service cost will be applied for each additional hour beyond the initially agreed-upon timeframe.**

## Limitation of Liability

- KW&E shall not be liable for any indirect, special, or consequential damages, or loss of profits, arising out of or in connection with this agreement.
- KW&E shall not be responsible for any delay or failure to perform its obligations if such delay or failure is due to any cause beyond control, including but not limited to strikes, lockouts, fires, floods, earthquakes, transportation shortages, governmental acts or regulations, or any other cause of similar nature.

## Changes to Terms

- KW&E reserves the right to modify these terms and conditions at any time and will provide notice to the client if any material changes are made.
- This document constitutes the entire agreement between KW&E and the client and supersedes all prior agreements, negotiations, representations, and understandings between the parties. This agreement shall be binding upon and inure to the benefit of both parties, their successors, and assigns.

Signed by:

*KW&E*

